

# NORVIEW MARINA

Rooted in the Rivah. Raised by the Tide

## Privacy Policy

Effective Date: June 2026

Serving the Chesapeake from the heart of Deltaville

### Our Commitment

Norview Marina Properties, Inc. ('Norview Marina') values your privacy and is committed to protecting the personal information you share with us. As a locally owned and operated marina, we are dedicated to preserving Chesapeake traditions while continually improving our facilities, customer experience, and marina operations.

### Information We Collect

We may collect information you voluntarily provide, including your contact information, vessel information, emergency contacts, payment information, reservation details, insurance information (when required), and communications with our staff. Our website and guest Wi-Fi may also collect limited technical information such as IP address, browser type, cookies, device information, pages visited, and connection times.

### Reservations, Payments & Marina Operations

We use trusted third-party providers, including Dockwa, payment processors, website hosting providers, guest Wi-Fi providers, and communication platforms to support marina operations, reservations, dry rack launch requests, payments, and customer communications.

### Security Cameras

Portions of Norview Marina are monitored by video surveillance to help protect customers, employees, vessels, marina facilities, and to assist in investigating accidents, theft, vandalism, safety incidents, or other matters when appropriate.

### How We Use Information

We use information to manage marina accounts, reservations, launch requests, payments, customer service, emergency notifications, newsletters, operational updates, website improvements, security, and compliance with legal obligations.

### Information Sharing

Norview Marina does not sell personal information. Information may be shared only when reasonably necessary to provide services, comply with legal obligations, or protect people and property.

## Data Security

We take commercially reasonable measures to safeguard personal information; however, no method of electronic transmission or storage is completely secure.

## Changes

This Privacy Policy may be updated periodically. Any revisions will be posted with an updated effective date.

## Contact

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